

# Eric Shonebarger

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## Relevant Experience

### Network Engineer

- Designed, maintained, and repaired a wide variety of networks across Florida.
- Deployed client/server based networks using Windows 2000 Server, Windows 2003 Server, and Novell 4.2 running in SFTIII mode.
- Experience designing, implementing, and maintaining technologies including: Active Directory, Virtual Private Networking (VPN), Group Policy, User Profiles, Exchange, Internet Information Services (IIS), Outdoor Wireless Routers, AS400 Integration, Veritas Backup Exec, Symantec Antivirus Server, Symantec Antivirus for Gateways, Systems Management Server (SMS), Software Update Services (SUS), Gateway Services for Netware, RAID 0,1,5, and 10, Network Hubs, Switches, Bridges, Routers, Sniffer Pro, DNS, Terminal Server, SQL Administration, Private ADSL/T1 Emulation
- Provided, Deployed and then Managed Cost Effective Solutions based upon client needs
- Experience in maintaining highly available servers/clusters for law enforcement and alarm companies.

### Consultative Sales Specialist—Technology

- Assisted customers in technological purchases involving computer systems, laptops, software, personal data assistants, printers, scanners, and fax machines
- Consistently reviewed higher than peers in customer satisfaction, product knowledge, and sales.

## Industry Certifications

- CompTIA A+ Certified Technician
- CompTIA Certified Network Professional
- Microsoft Certified Professional
- Microsoft Certified Systems Administrator (MCSA) on Windows 2000 Technologies
- Microsoft Certified Systems Administrator (MSCA) on Windows 2003 Technologies
- Microsoft Certified Systems Engineer (MCSE) on Windows 2000 Technologies
- Microsoft Certified Systems Engineer (MCSE) on Windows 2003 Technologies

## Education

### University of South Florida

- BS in Management Information Systems (80/120 Credit Hours Completed)—Will complete degree around work requirements.
- Held numerous leadership positions across campus.
- Recognized as one of the top leaders at the state and national level

### New Horizons Computer Learning Centers

- Completed Technical Training for: Microsoft Networking, Implementing Microsoft Windows 2000 Professional and Server, Implementing and Administering Microsoft Windows 2000 Directory Services, Managing a Microsoft Windows 2000 Network Environment, Designing an Active Directory Infrastructure, Internet Security and Acceleration, Designing a Secure Microsoft Windows 2000 Network, Designing a Microsoft Exchange Server 2003 Organization

### HB Plant High School

- Graduated with Honors –4.25 Grade Point Average
- Florida Bright Futures Award Recipient