

Brand	Country Name	Locid	Parts Claims	Labor Only Claims	Parts Ordered	Parts Returned	Net Parts Used	Percent Parts Returned	PPI - w/o returns	PPI - w returns	Surveys	Percent Surveyed	Vsat	Sat	Neutr	Dsat	Vdsat	NSI		
CDT	ARGENTINA	D02300	1,407		1,536	-69	1,467	4%	1.09	1.04	239	16%	116	107	15	1		85%		
		D03100	477		511	-33	478	6%	1.07	1.00	161	32%	50	100	10	1		81%		
		D03300	123		128	-5	123	4%	1.04	1.00	35	27%	23	11	1			91%		
		D03400	3		3		3		1.00	1.00	3	100%			3			50%		
		D03600	32		32		32		1.00	1.00										
		D03800	44		48	-3	45	6%	1.09	1.02										
		D03900	83		87	-8	83	9%	1.05	1.00	10	11%		9	1				73%	
		D04100	26		29	-2	27	7%	1.12	1.04	23	79%	22		1				98%	
		D04300	81		83	-2	81	2%	1.02	1.00	16	19%	16						100%	
		D04600	43		46	-7	43	15%	1.07	1.00	38	83%	38						100%	
		D07800	177		189	-17	177	9%	1.07	1.00	169	89%	3	166					75%	
	D08300	339		359	-14	345	4%	1.06	1.02	82	23%	60	21	1				93%		
	BOLIVIA	DATEC0	123		138	-6	132	4%	1.12	1.07										
		ISEYE0	21		26	-4	22	15%	1.24	1.05										
		SOUTEC	262		302	-16	286	5%	1.15	1.09										
	BRAZIL	PC1001	133		144	-1	143	1%	1.08	1.08	5	3%	1	3			1		70%	
		PC1003	614	16	803	-143	660	18%	1.31	1.07	91	11%	48	36	5	1	1		85%	
		PC1007	337		359	-11	348	3%	1.07	1.03										
		PC1012	386	1	435	-22	413	5%	1.13	1.07	8	2%	7	1					97%	
		PC1016	49	2	72	-27	49	38%	1.47	1.00	5	7%	3	2					90%	
		PC1027	881	4	1,105	-194	911	18%	1.25	1.03	68	6%	34	31	3				86%	
		PC1033	249		301	-60	249	20%	1.21	1.00	30	10%	17	10			1	2	83%	
		PC1036	80		87	-4	83	5%	1.09	1.04	4	5%	2	2					88%	
PC1044		244		298	-27	271	9%	1.22	1.11	3	1%	1	2					83%		
PC1053		106	2	120	-9	111	8%	1.13	1.05	19	16%	9	8	2				84%		
PC1056		179	5	214	-45	179	21%	1.20	1.00	16	7%	14	2					97%		
PC1058	366		407	-38	369	9%	1.11	1.01	23	6%	10	13					86%			

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		PC1061	301	2	364	-81	301	22%	1.21	1.00	10	3%	7	1	1	1		85%
		PC1069	1,109	3	1,167	-74	1,109	6%	1.05	1.00	15	1%	7	6	2			83%
		PC1072	695	12	770	-107	695	14%	1.11	1.00	67	9%	35	26	4	1	1	85%
		PC1075	53		58	-8	53	14%	1.09	1.00	5	9%	2	2	1			80%
		PC1076	327	2	348	-53	327	15%	1.06	1.00	11	3%	4	3	4			75%
		PC1077	129		155	-23	132	15%	1.20	1.02	2	1%	2					100%
		PC1080	365		372	-5	367	1%	1.02	1.01	1	0%	1					100%
		PC1081	1,316		1,317	-50	1,316	4%	1.00	1.00	10	1%	9	1				98%
		PC1084	200		200	-1	200	1%	1.00	1.00	3	2%	3					100%
		PC1085	727		786	-25	761	3%	1.08	1.05	27	3%	20	7				94%
		PC1086	13		16	-8	13	50%	1.23	1.00								
		PC1102	184		217	-21	196	10%	1.18	1.07	16	7%	10	5	1			89%
		PC1103	7		7		7		1.00	1.00	1	14%			1			50%
		PC1110	145	2	150	-5	145	3%	1.03	1.00	23	15%	15	8				91%
		PC1111	40	1	43	-4	40	9%	1.08	1.00								
		PC1117	404	1	446	-23	423	5%	1.10	1.05	28	6%	20	6	2			91%
		PC1123	18		23		23		1.28	1.28	4	17%	2	2				88%
		PC1136	66	3	75	-7	68	9%	1.14	1.03	11	15%	3	8				82%
		PC1137	77	1	84	-29	77	35%	1.09	1.00								
		PC1145	135		140	-8	135	6%	1.04	1.00	1	1%		1				75%
		PC1151	150		171	-43	150	25%	1.14	1.00	3	2%	2	1				92%
		PC1152	149		168	-7	161	4%	1.13	1.08	18	11%	6	12				83%
		PC1153	442	8	512	-57	455	11%	1.16	1.03	23	4%	16	7				92%
		PC1155	171	1	175	-12	171	7%	1.02	1.00	13	7%	7	5	1			87%
		PC1158	768		783	-21	768	3%	1.02	1.00								
		PC1159	8		10		10		1.25	1.25	1	10%	1					100%
		PC1160	81	3	88	-34	81	39%	1.09	1.00	6	7%	5				1	83%

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		PC1202	140	1	169	-16	153	9%	1.21	1.09	2	1%	1	1				88%
		PC1203	469	1	546	-43	503	8%	1.16	1.07	31	6%	21	7	3			90%
		PC1204	3,559	150	3,670	-199	3,559	5%	1.03	1.00	99	3%	74	19	5	1		92%
		PC1215	83		93	-8	85	9%	1.12	1.02								
		PC1220	11		16	-3	13	19%	1.45	1.18								
		PC1236	82	2	91	-18	82	20%	1.11	1.00	1	1%		1				75%
		PC1238	93	1	105	-4	101	4%	1.13	1.09	7	7%	6		1			93%
		PC1239	14		18	-4	14	22%	1.29	1.00								
		PC1240	5	1	6		6		1.20	1.20								
		PC1313	39		45	-5	40	11%	1.15	1.03	1	2%	1					100%
		PC1318	205	1	231	-62	205	27%	1.13	1.00	15	6%	6	5	4			78%
		PC1321	239	3	286	-29	257	10%	1.20	1.08	18	6%	4	12	2			78%
		PC1328	182		218	-13	205	6%	1.20	1.13	9	4%	6	3				92%
		PC1335	20		24	-1	23	4%	1.20	1.15	4	17%		4				75%
		PC1336	39		55	-15	40	27%	1.41	1.03	1	2%	1					100%
		PC1340	238	5	285	-30	255	11%	1.20	1.07	17	6%	11	6				91%
		PC1341	676	3	724	-68	676	9%	1.07	1.00	8	1%	4	2	2			81%
		PC1344	18		21	-3	18	14%	1.17	1.00	1	5%	1					100%
		PC1346	31	1	35	-2	33	6%	1.13	1.06	4	11%	4					100%
		PC1347	8	2	8		8		1.00	1.00								
		PC1348	51		59	-5	54	8%	1.16	1.06	9	15%	6	3				92%
		PC1403	645	7	718	-67	651	9%	1.11	1.01	39	5%	32	5	2			94%
		PC1408	70		70	-55	70	79%	1.00	1.00	3	4%	3					100%
		PC1501	865	3	877	-115	865	13%	1.01	1.00	1	0%	1					100%
		PC1504	7		7		7		1.00	1.00								
		PC1509	2		2		2		1.00	1.00								
		PC1512	34	3	36	-4	34	11%	1.06	1.00	8	22%	6	2				94%

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		PC1519	49	3	50	-5	49	10%	1.02	1.00	5	10%	1	4				80%
		PC1530	23		24	-2	23	8%	1.04	1.00	4	17%	4					100%
		PC1531	210	2	257	-46	211	18%	1.22	1.00	29	11%	18	7	4			87%
		PC1532	13		17	-3	14	18%	1.31	1.08	3	18%	1	1		1		67%
		PC1534	37		41	-1	40	2%	1.11	1.08								
		PC1536	113		116	-1	115	1%	1.03	1.02	6	5%	5	1				96%
		PC1537	18		20	-2	18	10%	1.11	1.00	3	15%	2	1				92%
		PC1606	11		11	-2	11	18%	1.00	1.00								
		PC1607	507	10	542	-72	507	13%	1.07	1.00	40	7%	24	13	3			88%
		PC1611	67	4	80	-4	76	5%	1.19	1.13	8	10%	6		1		1	81%
		PC1614	41	1	44	-2	42	5%	1.07	1.02	10	23%	3	6		1		78%
		PC1620	21		22		22		1.05	1.05	3	14%		3				75%
		PC1624	218		223	-10	218	4%	1.02	1.00	20	9%	9	7	4			81%
		PC1709	183	3	192	-63	183	33%	1.05	1.00	10	5%	5	4	1			85%
		PC1711	11		14	-3	11	21%	1.27	1.00								
		PC1717	22	1	22	-1	22	5%	1.00	1.00								
		PC1722	69		76	-9	69	12%	1.10	1.00	6	8%	3	2	1			83%
		PC1807	475	7	530	-20	510	4%	1.12	1.07	12	2%	8	4				92%
		PC1810	110	12	120	-7	113	6%	1.09	1.03	12	10%	4	7	1			81%
		PC1812	1		2	-4	1	200%	2.00	1.00								
		PC1903	469	4	506	-94	469	19%	1.08	1.00	20	4%	11	5	3	1		83%
		PC2001	1,550	4	1,767	-108	1,659	6%	1.14	1.07	29	2%	14	13	2			85%
		PC2002	167	7	197	-24	173	12%	1.18	1.04	12	6%	3	3	4	2		65%
		PC2104	712	1	760	-51	712	7%	1.07	1.00	50	7%	19	24	4		3	78%
		PC2201	519		526	-54	519	10%	1.01	1.00	12	2%	10	2				96%
		PC2204	271		295	-13	282	4%	1.09	1.04	12	4%	6	2	4			79%
		PC2208	144	1	172	-32	144	19%	1.19	1.00	15	9%	5	7	2		1	75%

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		PC2305	53	5	57	-5	53	9%	1.08	1.00	3	5%	2	1				92%
		PC2401	26		27		27		1.04	1.04								
		PC2404	5		5		5		1.00	1.00								
		PC2501	35		39	-3	36	8%	1.11	1.03	3	8%	2			1		75%
		PC2605	112	4	119	-4	115	3%	1.06	1.03	10	8%	8		1	1		88%
		PC2704	124		128	-46	124	36%	1.03	1.00	3	2%	2				1	67%
		PC2803	25		30	-2	28	7%	1.20	1.12	2	7%	1				1	50%
		PC2902	136	9	178	-29	149	16%	1.31	1.10	14	8%	7	4	1	2		79%
		PC3006	53		67	-6	61	9%	1.26	1.15	2	3%	1	1				88%
		PC3007	183	2	190	-8	183	4%	1.04	1.00	27	14%	13	13	1			86%
		PC3402	72	1	84	-14	72	17%	1.17	1.00	7	8%		5	2			68%
		PC3502	94	6	109	-9	100	8%	1.16	1.06	7	6%	6	1				96%
		PC3601	118	2	144	-22	122	15%	1.22	1.03	16	11%	5	10	1			81%
		PC3702	13		17	-1	16	6%	1.31	1.23	1	6%	1					100%
		PC3801	3		4	-2	3	50%	1.33	1.00								
		PCT001	2,940		2,947	-30	2,940	1%	1.00	1.00	7	0%	6	1				96%
	CHILE	094920	1		1		1		1.00	1.00								
	CHILE	095528	3		8		8		2.67	2.67								
	CHILE	098555	1		1		1		1.00	1.00								
	CHILE	H96484	8		8		8		1.00	1.00	6	75%			6			50%
	CHILE	V13502	138		149	-6	143	4%	1.08	1.04	135	91%	135					100%
	CHILE	V1ENT3	382	1	387	-2	385	1%	1.01	1.01	367	95%		30	336		1	52%
	CHILE	V27121	209		238	-15	223	6%	1.14	1.07	106	45%	55	33	16	1	1	83%
	CHILE	V2SO98	510		533	-10	523	2%	1.05	1.03	421	79%	61	69	288	3		61%
	CHILE	V4INF8	86		97	-2	95	2%	1.13	1.10	37	38%	21	12	2	1	1	84%
	CHILE	V5CO01	358		383	-19	364	5%	1.07	1.02	112	29%	107	5				99%
	CHILE	V6390M	7		10		10		1.43	1.43	4	40%			4			50%

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		V88883	1,169	2	1,300	-69	1,231	5%	1.11	1.05	498	38%	303	158	34	2	1	88%
		V88884	704		809	-52	757	6%	1.15	1.08	687	85%	152	55	477	2	1	63%
		V88885	122		123		123		1.01	1.01	119	97%	105	2	12			95%
		V88886	64		69	-5	64	7%	1.08	1.00	45	65%	16	27	2			83%
		V88887	35		41	-2	39	5%	1.17	1.11	27	66%	4	18	5			74%
		V88889	29		34	-1	33	3%	1.17	1.14								
	COLOMBIA	ABCL00	191	9	204	-5	199	2%	1.07	1.04	191	94%	171	20				97%
		BCOBTA	232		243	-3	240	1%	1.05	1.03	179	74%		161	18			72%
		BGABCL	71		71		71		1.00	1.00	71	100%	66	5				98%
		BGASIC	1,553		1,758	-76	1,682	4%	1.13	1.08	1480	84%	820	649	10		1	89%
		BGIBMS	42		49	-6	43	12%	1.17	1.02	41	84%	3	36	1	1		75%
		BGPTSR	342	19	384	-33	351	9%	1.12	1.03	345	90%	191	138	9	7		87%
		BGSYSL	634		726	-32	694	4%	1.15	1.09	620	85%	620					100%
		BGZURI	75		83	-4	79	5%	1.11	1.05	73	88%	71	2				99%
		BQIBMS	5		6		6		1.20	1.20	5	83%		5				75%
		CLBSIC	453	3	496	-14	482	3%	1.09	1.06	444	90%	440	3	1			100%
		CLIBMS	5		5		5		1.00	1.00	4	80%		4				75%
		CLZUR0	808		887	-60	827	7%	1.10	1.02	787	89%	769	18				99%
		COLS02	92	1	95	-4	92	4%	1.03	1.00	93	98%		93				75%
		COLS03	1		1		1		1.00	1.00	1	100%		1				75%
		COLS04	6		6		6		1.00	1.00	6	100%		6				75%
		COLSOF	187		215	-8	207	4%	1.15	1.11	175	81%		174	1			75%
		COML01	2,187		2,363	-130	2,233	6%	1.08	1.02	2090	88%	95	1994	1			76%
		COML02	130		140	-15	130	11%	1.08	1.00	128	91%	5	123				76%
		COML03	140		156	-8	148	5%	1.11	1.06	134	86%	4	130				76%
		COML04	178		197	-10	187	5%	1.11	1.05	168	85%	2	166				75%
		COML08	213		236	-10	226	4%	1.11	1.06	196	83%	14	182				77%

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		COMSIS	169		178	-14	169	8%	1.05	1.00	162	91%	162					100%
		CSCA01	120		143	-3	140	2%	1.19	1.17	113	79%	1	108	4			74%
		CURSOF	1,117		1,214	-44	1,170	4%	1.09	1.05	1036	85%	34	1001	1			76%
		GILATC	133		133		133		1.00	1.00	133	100%		133				75%
		IBGSVD	27		29	-1	28	3%	1.07	1.04	25	86%	23	2				98%
		INFOTE	45		47		47		1.04	1.04	45	96%		45				75%
		MDBSIC	91	3	102	-17	91	17%	1.12	1.00	90	88%	26	63	1			82%
		MDCCHK	515	4	554	-25	529	5%	1.08	1.03	429	77%		429				75%
		MDIBMS	64		67	-2	65	3%	1.05	1.02	63	94%	3	56	4			75%
		MESCAP	390	9	438	-34	404	8%	1.12	1.04	382	87%	382					100%
		SANEIV	5		9	-3	6	33%	1.80	1.20	5	56%		5				75%
		SOLTS1	200		224	-19	205	8%	1.12	1.02	188	84%	4	184				76%
		SOLTS2	26		33	-8	26	24%	1.27	1.00	25	76%		25				75%
		SOLTS3	27		29	-4	27	14%	1.07	1.00	25	86%		25				75%
		SOLTS4	35		35	-3	35	9%	1.00	1.00	35	100%		35				75%
		SOLTS6	23		25	-7	23	28%	1.09	1.00	21	84%		21				75%
		TECNIS	32		32	-1	32	3%	1.00	1.00	32	100%		32				75%
		TMCCIA	185		194		194		1.05	1.05	177	91%	62	115				84%
		TSDUIT	33		40	-4	36	10%	1.21	1.09	32	80%	14	18				86%
		ZURIMN	55		60	-6	55	10%	1.09	1.00	52	87%	50	2				99%
		ZURIPR	144	1	160	-3	157	2%	1.11	1.09	141	88%	141					100%
		ZURMED	17		19		19		1.12	1.12	8	42%	8					100%
	ECUADOR	D01191	42		44	-4	42	9%	1.05	1.00	41	93%	13	27	1			82%
		D05410	454		501	-18	483	4%	1.10	1.06	360	72%	25	335				77%
		D14596	112		127	-11	116	9%	1.13	1.04	90	71%	23	46	21			76%
		D23000	18		22	-1	21	5%	1.22	1.17	17	77%	1	16				76%
		D41109	257		294	-18	276	6%	1.14	1.07	1	0%	1					100%

Brand	Country Name	Locid	Parts Claims	Labor Only Claims	Parts Ordered	Parts Returned	Net Parts Used	Percent Parts Returned	PPI - w/o returns	PPI - w returns	Surveys	Percent Surveyed	Vsat	Sat	Neutr	Dsat	Vdsat	NSI
		D81550	58		61	-1	60	2%	1.05	1.03	55	90%	55					100%
		D87531	10		11		11		1.10	1.10								
		DG1109	22		25	-3	22	12%	1.14	1.00								
		DG1550	35		35	-3	35	9%	1.00	1.00	32	91%	23	9				93%
		DG3000	186		206	-8	198	4%	1.11	1.06								
		DG459B	294		338	-33	305	10%	1.15	1.04	276	82%			276			50%
	LCR	000001	601		684		684		1.14	1.14	172	25%	172					100%
		000028	462		517		517		1.12	1.12								
		002210	985		1,015		1,015		1.03	1.03								
		006215	467		535		535		1.15	1.15	440	82%		440				75%
		021000	2,205		2,581		2,581		1.17	1.17	2195	85%		2195				75%
		040174	399		436		436		1.09	1.09	391	90%	53	290	48			75%
		089720	1,324		1,473		1,473		1.11	1.11								
	MEXICO	000140	192		212	-21	192	10%	1.10	1.00	63	30%	61	2				99%
		000174	189	2	222	-7	215	3%	1.17	1.14	145	65%	140	4			1	99%
		000748	184		220	-8	212	4%	1.20	1.15	101	46%	96	4		1		98%
		000824	135		145	-6	139	4%	1.07	1.03	90	62%	41	49				86%
		000826	363	196	495	-44	451	9%	1.36	1.24	328	66%	255	48	18	3	4	92%
		000832	1,213	5	1,480	-84	1,396	6%	1.22	1.15	580	39%	542	34	4			98%
		000838	472	3	616	-40	576	6%	1.31	1.22	192	31%	75	113	4			84%
		000852	63		67		67		1.06	1.06	45	67%	45					100%
		000874	621		622	-8	621	1%	1.00	1.00	429	69%	429					100%
		000906	23	5	28	-1	27	4%	1.22	1.17	5	18%	3	1			1	75%
		000932	55	6	65	-2	63	3%	1.18	1.15	30	46%	28	2				98%
		000952	49		55	-4	51	7%	1.12	1.04	33	60%	31	2				98%
		000958	350	2	411	-39	372	9%	1.17	1.06	164	40%	161	3				100%
		001824	100	4	125	-10	115	8%	1.25	1.15	63	50%	61	2				99%

Brand	Country Name	Locid	Parts Claims	Labor Only Claims	Parts Ordered	Parts Returned	Net Parts Used	Percent Parts Returned	PPI - w/o returns	PPI - w returns	Surveys	Percent Surveyed	Vsat	Sat	Neutr	Dsat	Vdsat	NSI
		002852	531		613	-34	579	6%	1.15	1.09	265	43%	27	236	1	1		77%
		D00044	415		480	-10	470	2%	1.16	1.13	208	43%	135	68	4		1	90%
		D00045	17		21		21		1.24	1.24	13	62%	4	9				83%
		D00046	64		65		65		1.02	1.02	1	2%	1					100%
		D00870	321		350	-24	326	7%	1.09	1.02	186	53%	178	5	1		2	98%
		D01298	3,046	25	3,098	-35	3,063	1%	1.02	1.01	1343	43%	818	513	9	1	2	90%
		D01800	445	1	509	-13	496	3%	1.14	1.11	204	40%	13	186	5			76%
		D02174	64	17	83	-6	77	7%	1.30	1.20	49	59%	30	16	2		1	88%
		D02298	184		229	-31	198	14%	1.24	1.08	84	37%	66	15	2	1		93%
		D03188	96	3	105	-3	102	3%	1.09	1.06	43	41%	19	22	1	1		84%
		D04208	371		391	-14	377	4%	1.05	1.02	147	38%	71	74			2	86%
		D04298	1,245		1,375	-81	1,294	6%	1.10	1.04	762	55%	565	173	10	2	12	92%
		D04500	349	6	400	-20	380	5%	1.15	1.09	124	31%	122			2		99%
		D04501	124		153	-11	142	7%	1.23	1.15	79	52%	75	4				99%
		D04503	274	15	319	-23	296	7%	1.16	1.08	172	54%	54	111	4	1	2	81%
		D04504	40	4	45	-3	42	7%	1.13	1.05	16	36%	8	7	1			86%
		D04505	46		51	-6	46	12%	1.11	1.00	39	76%	32	5	1	1		94%
		D04506	131	4	150	-16	134	11%	1.15	1.02	78	52%	59	17	2			93%
		D04507	72		84	-3	81	4%	1.17	1.13	16	19%	6	5	1	1	3	66%
		D04508	161		204	-7	197	3%	1.27	1.22	70	34%	25	44	1			84%
		D04600	438	4	464	-14	450	3%	1.06	1.03	210	45%	167	42			1	95%
		D05000	130		138	-13	130	9%	1.06	1.00	76	55%	57	16	3			93%
		D05001	71		83	-10	73	12%	1.17	1.03	28	34%	15	11	1	1		86%
		D05500	108		118	-2	116	2%	1.09	1.07	54	46%	6	47	1			77%
		D06298	345		396	-11	385	3%	1.15	1.12	179	45%	175	3	1			99%
		D07043	292		345	-12	333	3%	1.18	1.14	86	25%	23	56	4	1	2	78%
		D07298	1,471		1,541	-123	1,471	8%	1.05	1.00	641	42%	429	206	5	1		91%

Brand	Country Name	Locid	Parts Claims	Labor Only Claims	Parts Ordered	Parts Returned	Net Parts Used	Percent Parts Returned	PPI - w/o returns	PPI - w returns	Surveys	Percent Surveyed	Vsat	Sat	Neutr	Dsat	Vdsat	NSI
		D08298	228	6	259	-20	239	8%	1.14	1.05	123	47%	94	15	14			91%
		D09113	72	3	81	-3	78	4%	1.13	1.08	38	47%	13	25				84%
		D09120	186	1	193	-1	192	1%	1.04	1.03	121	63%	35	77	9			80%
		D09122	57	1	62	-2	60	3%	1.09	1.05	27	44%	9	18				83%
		D09123	208	2	232	-4	228	2%	1.12	1.10	104	45%	29	73	2			81%
		D09298	357	1	376	-9	367	2%	1.05	1.03	198	53%	166	29	3			96%
		D09558	148	3	156	-2	154	1%	1.05	1.04	110	71%	93	17				96%
		D09916	56	3	81	-4	77	5%	1.45	1.38	35	43%	13	21	1			84%
		D10405	300	18	352	-23	329	7%	1.17	1.10	131	37%	92	37	2			92%
		D11272	47		53		53		1.13	1.13	10	19%	8	2				95%
		D12455	31	7	37	-1	36	3%	1.19	1.16	20	54%	19			1		96%
		D14869	188	1	198	-13	188	7%	1.05	1.00	127	64%	85	33	8		1	90%
		D15678	1,088		1,090	-3	1,088	0%	1.00	1.00	493	45%	486	6	1			100%
		D20405	169	21	208	-3	205	1%	1.23	1.21	109	52%	87	18	3		1	94%
		D30405	298		320	-1	319	0%	1.07	1.07	36	11%	22	11	3			88%
		D40405	123	6	129	-3	126	2%	1.05	1.02	67	52%	62	2	1	2		96%
		D50405	175	19	211	-20	191	9%	1.21	1.09	108	51%	94	12	1	1		96%
		D70000	82		86	-3	83	3%	1.05	1.01	32	37%	22	9	1			91%
		D70001	3		3		3		1.00	1.00	2	67%	1	1				88%
		D70002	29		33	-5	29	15%	1.14	1.00	11	33%	4	5	1	1		77%
		D70003	6		8		8		1.33	1.33	1	13%	1					100%
		D80000	84	5	99	-1	98	1%	1.18	1.17	67	68%	54	11	2			94%
		D80001	128	57	153	-6	147	4%	1.20	1.15	131	86%	94	33	2	1	1	92%
		D80003	61	1	70	-4	66	6%	1.15	1.08	36	51%	21	14	1			89%
		D80004	33		37	-6	33	16%	1.12	1.00	19	51%	17	2				97%
		D80006	107	25	136	-17	119	13%	1.27	1.11	79	58%	51	22	3		3	87%
		D80007	15	4	18		18		1.20	1.20	13	72%	12	1				98%

Brand	Country Name	Locid	Parts Claims	Labor Only Claims	Parts Ordered	Parts Returned	Net Parts Used	Percent Parts Returned	PPI - w/o returns	PPI - w returns	Surveys	Percent Surveyed	Vsat	Sat	Neutr	Dsat	Vdsat	NSI
		D80010	46		57	-4	53	7%	1.24	1.15	25	44%	21	2	2			94%
		D80011	3		3		3		1.00	1.00	3	100%	3					100%
		D80012	114	9	151	-11	140	7%	1.32	1.23	85	56%	42	36	5		2	84%
		D80013	72		92	-1	91	1%	1.28	1.26	40	43%	24	14	2			89%
		D80014	145	2	169	-13	156	8%	1.17	1.08	68	40%	63	4		1		97%
		D80015	1		1		1		1.00	1.00								
		D80017	88		101	-12	89	12%	1.15	1.01	80	79%	40	31	6	3		84%
		D80018	70		83	-5	78	6%	1.19	1.11	31	37%	16	10	2	2	1	81%
		D80019	2,126		2,337	-27	2,310	1%	1.10	1.09	1014	43%	595	412	5	1	1	89%
		D80020	6		6		6		1.00	1.00	6	100%		6				75%
		D80022	66		76	-1	75	1%	1.15	1.14	21	28%	9	9	2	1		81%
		D80023	312	21	379	-22	357	6%	1.21	1.14	210	55%	157	48	5			93%
		D80024	112	9	123	-5	118	4%	1.10	1.05	78	63%	45	26	6		1	87%
		D80026	6		9		9		1.50	1.50	2	22%	2					100%
		D80027	1,369		1,399	-29	1,370	2%	1.02	1.00	641	46%	606	32	1	2		98%
		D80028	200	1	228	-8	220	4%	1.14	1.10	99	43%	19	74	6			78%
		D80030	46	1	52	-5	47	10%	1.13	1.02	27	52%	16	6	3	2		83%
		D80031	41	9	54	-4	50	7%	1.32	1.22	29	54%	20	8		1		91%
		D80032	110	9	135	-7	128	5%	1.23	1.16	46	34%	34	11	1			93%
		D80033	197	41	225	-12	213	5%	1.14	1.08	121	54%	93	26	2			94%
		D80034	140	14	190	-22	168	12%	1.36	1.20	96	51%	70	25	1			93%
		D80035	219		230	-7	223	3%	1.05	1.02	84	37%	1	83				75%
		D80036	267	5	300	-17	283	6%	1.12	1.06	144	48%	130	13	1			97%
		D80037	39		47	-1	46	2%	1.21	1.18	25	53%	17	7	1			91%
		D80038	152	15	173	-4	169	2%	1.14	1.11	75	43%	47	22	3	3		88%
		D80040	79	8	103	-3	100	3%	1.30	1.27	49	48%	44	4	1			97%
		D80041	33	14	44	-10	34	23%	1.33	1.03	45	102%	20	23	2			85%

Brand	Country Name	Locid	Parts Claims	Labor Only Claims	Parts Ordered	Parts Returned	Net Parts Used	Percent Parts Returned	PPI - w/o returns	PPI - w returns	Surveys	Percent Surveyed	Vsat	Sat	Neutr	Dsat	Vdsat	NSI
		D80042	30		34	-5	30	15%	1.13	1.00	18	53%	10	5	3			85%
		D80043	231		262	-21	241	8%	1.13	1.04	98	37%	78	15	2	2	1	93%
		D80044	161	16	207	-11	196	5%	1.29	1.22	99	48%	83	12	3		1	94%
		D80045	381		411	-38	381	9%	1.08	1.00	159	39%	155	3	1			99%
		D80046	254		278	-9	269	3%	1.09	1.06	110	40%	106	4				99%
		D80047	63	1	73	-3	70	4%	1.16	1.11	29	40%	21	7	1			92%
		D80048	173	8	235	-16	219	7%	1.36	1.27	106	45%	54	48	3		1	86%
		D80050	57	13	68	-3	65	4%	1.19	1.14	26	38%	14	8	3		1	83%
		D80051	21		28		28		1.33	1.33	16	57%	12	4				94%
		D80052	18	6	24		24		1.33	1.33	12	50%	9	3				94%
		D80053	173		226	-20	206	9%	1.31	1.19	93	41%	63	25	4		1	90%
		D80054	83	11	98	-21	83	21%	1.18	1.00	54	55%	39	12	1	1	1	90%
		D80055	249	1	292	-22	270	8%	1.17	1.08	100	34%	94	5		1		98%
		D80056	420		461	-18	443	4%	1.10	1.05	142	31%	57	74	9	2		83%
		D80058	218	14	255	-64	218	25%	1.17	1.00	113	44%	101	9			3	95%
		D80059	714		726	-24	714	3%	1.02	1.00	287	40%	107	178	2			84%
		D80060	34	7	45	-3	42	7%	1.32	1.24	22	49%	18	2	1	1		92%
		D80061	305		349	-10	339	3%	1.14	1.11	241	69%	153	83	4	1		90%
		D80062	202		207	-9	202	4%	1.02	1.00	90	43%	17	72	1			79%
		D80063	113		116	-14	113	12%	1.03	1.00	17	15%	10	4		2	1	79%
		D80064	563		581	-26	563	4%	1.03	1.00	121	21%	112	8	1			98%
		D80065	93		95	-2	93	2%	1.02	1.00	6	6%	4	2				92%
		D80066	3		4		4		1.33	1.33								
		D80068	9		11		11		1.22	1.22	2	18%	2					100%
		D80069	8		8	-2	8	25%	1.00	1.00								
		D80070	4		5		5		1.25	1.25								
		D80071	125	1	137	-8	129	6%	1.10	1.03	7	5%	6	1				96%

Brand	Country Name	Locid	Parts Claims	Labor Only Claims	Parts Ordered	Parts Returned	Net Parts Used	Percent Parts Returned	PPI - w/o returns	PPI - w returns	Surveys	Percent Surveyed	Vsat	Sat	Neutr	Dsat	Vdsat	NSI	
		D80073	7		7		7		1.00	1.00									
		D80074	22	2	25		25		1.14	1.14	1	4%		1					75%
		D80075	10		11		11		1.10	1.10	1	9%		1					75%
		D80076	3		3		3		1.00	1.00									
		D80077	34	1	43		43		1.26	1.26	6	14%	5		1				92%
		D80079	10	1	10		10		1.00	1.00	1	10%	1						100%
		D80081	98		103	-1	102	1%	1.05	1.04	4	4%	4						100%
		D80082	1		1		1		1.00	1.00									
		D80421	51		68	-4	64	6%	1.33	1.25	22	32%	10	9		3			80%
	PARAGUAY	D00300	184		201	-21	184	10%	1.09	1.00									
		D00400	64		67	-4	64	6%	1.05	1.00									
		D01900	38		38		38		1.00	1.00	32	84%	23	9					93%
		D02100	13		13		13		1.00	1.00									
	PERU	099002	192		206	-20	192	10%	1.07	1.00	192	93%	192						100%
		099007	4		4	-1	4	25%	1.00	1.00	4	100%	3	1					94%
		099008	27		29	-5	27	17%	1.07	1.00	27	93%		27					75%
		099089	54		57	-8	54	14%	1.06	1.00	54	95%	54						100%
		099095	67		71	-9	67	13%	1.06	1.00	67	94%	3	64					76%
		PC0001	962		1,159	-111	1,048	10%	1.20	1.09	923	80%		923					75%
		PC0002	144		149	-14	144	9%	1.03	1.00	137	92%	130	7					99%
		PC0003	4,080	16	4,441	-447	4,080	10%	1.09	1.00	3855	87%	3851	3	1				100%
		PC0004	1,158		1,305	-67	1,238	5%	1.13	1.07	1120	86%	1120						100%
		PC0005	79		82	-24	79	29%	1.04	1.00	78	95%		78					75%
		PC0007	41		49	-1	48	2%	1.20	1.17	28	57%	7	21					81%
		PC0008	6		10	-1	9	10%	1.67	1.50	5	50%	1	4					80%
		PC0009	36		41	-1	40	2%	1.14	1.11	36	88%	1	35					76%
		PC0010	12	1	18	-5	13	28%	1.50	1.08	12	67%		11	1				73%

Brand	Country Name	Locid	Parts Claims	Labor Only Claims	Parts Ordered	Parts Returned	Net Parts Used	Percent Parts Returned	PPI - w/o returns	PPI - w returns	Surveys	Percent Surveyed	Vsat	Sat	Neutr	Dsat	Vdsat	NSI	
	URUGUAY	D00300	86		87	-1	86	1%	1.01	1.00	3	3%		2	1			67%	
		D00400	187		191	-2	189	1%	1.02	1.01									
		D04000	1,044		1,062	-19	1,044	2%	1.02	1.00	237	22%	164	70	3				92%
		D05000	32		35	-2	33	6%	1.09	1.03									
	VENEZUELA	010117	84	1	87	-2	85	2%	1.04	1.01	85	98%	85						100%
		871150	49		54	-4	50	7%	1.10	1.02	48	89%	48						100%
		871200	1		1		1		1.00	1.00	1	100%			1				50%
		871400	560	3	620	-51	569	8%	1.11	1.02	545	88%	464	61	18		2		95%
		871500	1,073	9	1,177	-52	1,125	4%	1.10	1.05	996	85%	904	65	22	2	3		97%
		871700	195	19	222	-13	209	6%	1.14	1.07	206	93%	163	39	3		1		94%
		871800	533	7	618	-43	575	7%	1.16	1.08	515	83%	445	48	22				96%
		871950	129	3	156	-13	143	8%	1.21	1.11	125	80%	84	25	15		1		88%
		CAS001	836	9	918	-64	854	7%	1.10	1.02	800	87%	298	128	373		1		73%
		CAS004	315	5	337	-25	315	7%	1.07	1.00	297	88%	263	29	5				97%
		CAS005	1		1		1		1.00	1.00	1	100%	1						100%
		CAS006	349	14	380	-14	366	4%	1.09	1.05	345	91%	198	109	35	3			86%
		CAS007	105		106	-2	105	2%	1.01	1.00	102	96%			102				50%
		CAS008	451	10	481	-37	451	8%	1.07	1.00	444	92%	387	50	2	5			96%
		CAS009	416	17	463	-9	454	2%	1.11	1.09	402	87%	110	21	271				65%
		CAS010	173	1	192	-26	173	14%	1.11	1.00	156	81%	71	17	68				75%
CAS011	128		135	-12	128	9%	1.05	1.00	123	91%	41	4	78				67%		
CAS012	335		361	-33	335	9%	1.08	1.00	310	86%	266	39	4	1			96%		
CAS013	11		11		11		1.00	1.00	11	100%	4	2	5				73%		