# sgi™

August 2001

Dear Valued Customer,

Thank you for purchasing Kasenna™ MediaBase Enterprise Edition. In combination with your high-performance SGI™ server, your new software forms a video content delivery foundation for a broad spectrum of enterprise streaming media applications.

Additional expansion licenses are also available for purchase. These expansion licenses are cumulative and may be scaled, along with your server hardware, to increase the capabilities of your media server. MediaBase Enterprise license options to upgrade additional streams or additional formats are available for separate purchase.

If you want to use MediaBase for managing RealServer™ format assets, a separate RealServer 8 license must be purchased and installed. Similarly, Windows® Media assets can be managed by MediaBase, but must run on a separate but attached Windows Media server.

It is very important that you do not discard the MediaBase packaging before documenting the software serial number. This serial number will be required during the installation and licensing process.

SGI
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Mountain View, CA
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Tel 650.960.1980

To complete your MediaBase installation, you need to obtain a license using your SGI IRIX® hardware system serial number [lmhostid], your SGI sales order number, and the software serial number attached to either the Kasenna packaging or to the Kasenna MediaBase CD-ROM. Please contact SGI licensing at the following URL:

`http://www.sgi.com/support/licensing/`

You will receive a permanent FLEXlm® license to enable this product version within 24 hours of submitting your information.

For information about the portfolio of SGI support services, please contact your SGI sales office or visit our support Web site at `http://www.sgi.com/support/`.

We appreciate your business.

Sincerely,

The SGI Media Commerce Team