

The *icXpert*SOLUTION Suite
from icomXpress

Restructuring for e-commerce

When you throw your company hat into the e-commerce arena, you have to run your business a different way. There is no room for business processes that are slow, unorganized or non-standard.

How do you take your business from yesterday's business model to e-business — without missing a beat? That's the job of the *icXpert*SOLUTION Suite™ from icomXpress.

This solution includes the following components:

- > *icXpert*FLOW™ — Streamlines and automates organizational workflow locally and across the enterprise via e-mail and Web-delivery
- > *icXpert*FORMS™ — Web-connects the extended enterprise to automated work processes through the design and deployment of XML “smart forms”
- > *icXpert*VAULT™ — Captures and converts transaction content and document assets into centralized electronic knowledge assets

Business results

- > *Microsoft integration* — Leverages and takes advantage of the Microsoft BackOffice suite of products. The tight integration with the security of Windows 2000/NT, the Web capabilities of IIS, the messaging infrastructure/ Global Address Book of Exchange and the data management capabilities of SQL Server allow the system to be put in production without adding significant technical infrastructure or personnel.
- > *Powered by an inference engine* — Provides the power to implement workflow processes that range from simple, highly repetitive processes to highly complex data-intensive processes that never happen the same way twice.
- > *Ease of implementation* — Designed so that once the infrastructure is installed, the workflow processes and XML forms can be primarily developed by the end users. End users understand the processes to be automated and their ownership of the process lowers the maintenance cost of the system.

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expressing e-business
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Automating business processes

icomXpress has packaged its award-winning, Windows 2000-certified workflow engine, *icXpertFLOW*, with its patented XML forms designer, *icXpertFORMS*, and transaction content manager, *icXpertVAULT*. Working together, these components deliver a truly comprehensive e-commerce solution designed to help you gain an edge on your competition.

Integrated with the Microsoft BackOffice solution, the *icXpertSOLUTION* Suite solves the universal problem of slow, unorganized, non-standard business processes within an organization. The inference engine within *icXpertFLOW* drives complex business processes, while the *icXpertFORMS* provide the Web-based interface for each participant in the process, and the *icXpertVAULT* securely stores the documents and other related information for later retrieval. The *icXpertSOLUTION* Suite contains the features and tools to automate routine business processes and provide improved process cycle times, consistency, status reporting and the ability to remove costs from the process.

The *icXpertSOLUTION* Suite is business process automation software that can help you streamline and automate your company's flow of tasks, decisions and mission-critical functions. With business process automation, you can realize higher productivity, improved employee morale, higher customer satisfaction and faster time-to-market.

Designed to grow with your business needs, the *icXpertSOLUTION* Suite allows business users, not program-

mers, to develop fully functional applications in a fraction of the time required by other systems.

About icomXpress

Headquartered in Nashua, New Hampshire, icomXpress is a unique e-business vendor that embraces XML, Business Process Automation and Transaction Content management technologies. A leader in Web-based workflow process automation, the company introduced its breakthrough technology *icXpertSOLUTION* Suite in 1999.

icomXpress products have been praised for their low total cost of ownership and the speed with which customers can see a substantial return on investment. icomXpress continues to enjoy a worldwide reputation as a leader in e-business technologies and the workflow automation market.

Learn more

For more information about the *icXpertSOLUTION* Suite from icomXpress, visit www.icomxpress.com or contact F. Dyson Richards, VP of North American Sales, at 410-465-1311 or dysonr@icomxpress.com

To learn more about Compaq Business Solutions for Microsoft Exchange, visit www.compaq.com/messaging

icXpertSOLUTION Suite from icomXpress is part of the Compaq Business Solutions for Exchange program. As the first to offer tested, complete solutions on the Compaq and Microsoft Exchange Server messaging platform, this program helps you enhance efficiency, improve workflow and realize greater productivity from your Exchange investments.

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